

impress.ai - parsed and impressed by RChilli...



What You Will Find

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- About RChilli

“Parsing, Matching and Enrichment for every recruitment management system.”

About impress.ai

impress.ai is an AI chatbot platform for recruiters. Their conversational bots conduct competency-based structured interviews using techniques from Industrial-Organizational Psychology, specifically situational judgment questions.

These chatbots autonomously interview, engage, and shortlist candidates at scale, 24/7, and actively fight human bias by hiding biasing information from human reviewers.

What Were the Key Challenges?



- The main challenge impress.ai faced was that they were not able to build anything **with a resume in PDF format**.
- Also, a **simple parser only gave them an email and name**.
- Using the right technology to enhance the productivity of its chatbots was a major concern.
- impress.ai needed a solution which could put an end to this trouble. They checked the market and found RChilli which suited their requirements the best. **The reason they chose RChilli was its easy-to-use API and strong reputation** in the HR Tech industry.

How RChilli Helped?



- Our [resume parser](#) helps the company **parse resumes of any document format**, be it doc, docx, pdf, html, rtf, etc. This solves their challenge of handling PDF file of the resume. Thus, there is a high conversion rate of resumes.
- The company receives the extracted information from the resume in **more than 100 fields** such as name, email, experience, phone number, qualification etc.
- We **support parsing of multiple languages and global resume layouts and formats**. This helps the company in interpreting resumes from all over the region.

What's the Outcome?



- With our resume parser, they can **build smarter resumes** which help them ask contextual questions in interviews to candidates through their chatbot platform.
- The company has also **built better technology** with RChilli's technology as a reliable foundation.
- As impress.ai is an AI chatbot platform for recruiters, it is important for them to make sure that candidates are engaged, have a positive interview experience and complete the qualification process. With RChilli, they have achieved **80% interview completion rate overnight**.

“RChilli is very easy to use and implement. Also, their customer service is responsive whenever we have issues. Their support team is our go-to and there isn't a problem they cannot solve.”

Dr. Vaisagh Vishwanathan
Co-founder and CTO
impress.ai

About RChilli

RChilli is known for providing parsing, matching and enrichment to every recruitment management system. We make sure that resume data is captured, managed and analyzed in the most proficient manner. Our innovative solutions facilitate quick talent acquisition with the help of resume parsing, semantic search & match and resume enrichment. With 24x7 customer support, a notable global presence and a customizable platform, we aim at delivering the best.

Parse | Match | Enrich