



How impress.ai Achieved a Higher ROI With RChilli's Resume Parser?

“RChilli is the most reliable, fastest, and easiest to integrate parsing solution.”

Sudh -CEO, impress.ai



About impress.ai

impress.ai is a Talent Experience platform serving many prestigious banks, tech companies, educational institutions, and many more. Its most popular product is a Recruitment Automation platform where companies can automate their selection, evaluation, and assessment process for candidates with its chat-based solution.

Its conversational bots conduct competency-based structured interviews using techniques from Industrial Organizational Psychology, specifically situational judgment questions.

These chatbots autonomously interview, engage, and shortlist candidates at scale, 24/7, and actively fight human bias by hiding biased information from human reviewers.

[Watch an Exclusive Interview with Sudh, CEO-impress.ai, sharing his experience of working with RChilli](#)

impress.ai

Segment: Talent Experience Platform

Requirements

impress.ai needed structured data from resumes for their chatbot to ask relevant questions to the candidates.

Solution

RChilli's resume parser converts unstructured data into structured data instantly by extracting resume data into fields such as experience, education, skills, etc.

Results

Achieved 80% interview completion rate overnight.
Delivering better value to the customers.
Offering amazing candidate experience.

Starting the Journey to Get Structured Resume Data

“

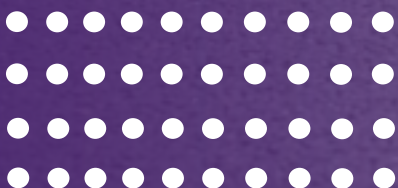
Because RChilli works with major enterprises, we do not have any qualms about using their product. We feel safe and secure as RChilli follows the best industry standards.

Sudh, CEO - impress.ai

impress.ai wanted to create a platform that could conduct structured interviews autonomously. They have created a chatbot that automatically evaluates candidates for a job by interviewing them over text.

However, it needed structured resume data to ask contextual questions to the candidates. impress.ai was looking for a tool that could interpret the resume and help their chatbot ask questions to candidates based on this data.

The company started doing research and found that a simple resume parser could only extract name and email from the resume. They wanted more information about candidates such as experience, education, etc. Their search ended when they found RChilli.



Building Smarter Resumes with A Trusted Partner



Delivers Results in
Microseconds



Awesome Customer
Support



Seamless Integration

When impress.ai got impressed with RChilli...

RChilli's [resume parser](#) extracts resume data into 140+ data fields such as education, experience, skills, qualifications, etc.

When the parser fetches the information about the candidate's gap period, impress. ai's chatbot can quickly ask a question to the candidate e.g "Can you share why there is a career gap in your resume?"

Similarly, when they get information about experience, the chatbot can ask, "You have leadership experience. Can you talk about your leadership approach?"

Such insightful questions help in evaluating the candidates. These are only possible because RChilli parses the resumes immediately.

As soon as the candidate uploads the resume, RChilli's resume parser parses it quickly, allowing the chatbot to begin the chat based on the data.

In short, RChilli helps impress.ai to build smarter resumes.

Average parsing speed is 300ms



Whoa! We Share the Same Values



Customer-oriented



Focus on Candidate Experience



Always Ready for Customer Support

Achieving Major Milestone with RChilli

impress.ai can now deliver an amazing candidate experience with a smarter and faster resume parser.

Fantastic CX becomes a critical factor of their value proposition which they sell to their clients. And offering better value to the customers results in higher ROI.

As RChilli offers seamless integration, creating a quick Go-to-Market strategy is possible for the company.

“

RChilli is very easy to use and implement. Also, their customer service is responsive whenever we have issues. Their support team is our go-to and there isn't a problem they cannot solve.

Dr. Vaisagh Vishwanathan, Co-founder and CTO, impress.ai





About RChilli

RChilli is the trusted partner for parsing, matching, and data enrichment, providing companies, in 50+ countries, with solutions built for the future of technology and recruiting. RChilli's innovative products, backed by an industry-leading tech stack, power the processing of 4.1 billion+ docs a year for 1600+ top global recruiting platforms. Enabling companies to hire better talent faster since 2010, RChilli is ISO 27001:2013, SOC 2 Type II, and HIPAA certified and GDPR compliant.

RChilli also has its multilingual resume parsing app available on Oracle Cloud Marketplace and Salesforce AppExchange.

[Get a Personalized Demo](#)

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