



**ServiceDott**  
*where ideas are made simple..*

## How RChilli Helped ServiceDott Promote its Flagship Product- **DMRecruit** in the Market?





## [ServiceDott](#)

**Segment:** Recruitment Software

### About ServiceDott

ServiceDott specializes in providing recruitment software that brings efficiency to the hiring processes in the company.

They have been awarded the Best Applicant Tracking Software twice and have thorough expertise in recruitment technology.

Their flagship product, DM Recruit, is a recruitment software that aims to automate the hiring process for recruiters, whether recruitment agencies or the corporate market.

DMRecruit has gained a lot of credibility in the market due to its flexibility, speed, and ease of use.

### Requirements

ServiceDott had specific requirements for a robust parsing tool that could seamlessly integrate with their software.

### Solution

RChilli emerges as the ideal solution for ServiceDott's parsing needs with its advanced [resume parsing](#) technique.

### Results

- RChilli helped in promoting DMRecruit more competitively into the market.
- RChilli's technology enhances matching and ranking functions for DMRecruit's diversified recruitment business.
- Accelerated time-to-hire by up to 50%
- Increase in job matching accuracy by up to 45%



## 4 Remarkable Benefits ServiceDott Experienced by Using RChilli



## ServiceDott's Journey to Perfecting Resume Parsing

ServiceDott, a leading Applicant Tracking Software provider, recognized the essential requirement for a robust parsing tool integrated into their software. Given the diverse needs of their supported businesses, it was crucial to partner with a technology provider with a clear understanding of ATS requirements and the flexibility to accommodate changes in demand.

Despite searching the market, ServiceDott found limited options. Although they initially utilized a parsing company based in Hong Kong, they soon realized that the parsing results were not sufficiently accurate for Asian resumes. Additionally, the cost of the services was high, presenting a significant challenge to their needs.



## Enhancing Recruitment through RChilli

RChilli, known for its effective parsing technique, aligns well with ServiceDott's needs. Its [resume parsing](#) solution significantly improves search and match functions, delivering substantial value to ServiceDott's clients. Despite maintaining competitive costs, RChilli's parsing efficiency is consistently enhanced.

Real-time resume parsing facilitates high-quality talent acquisition. Additionally, the company can simplify the data migration process for recruiters transferring their old databases from desktops or other ATS platforms.

### Interesting Facts About RChilli Resume Parser

Up to **90%** Parsing Accuracy

Multilingual Support for **40+** Languages\*

Allows Seamless Integration

Parses Resumes in Just **300ms**

Extracts Data from **200+ Fields**

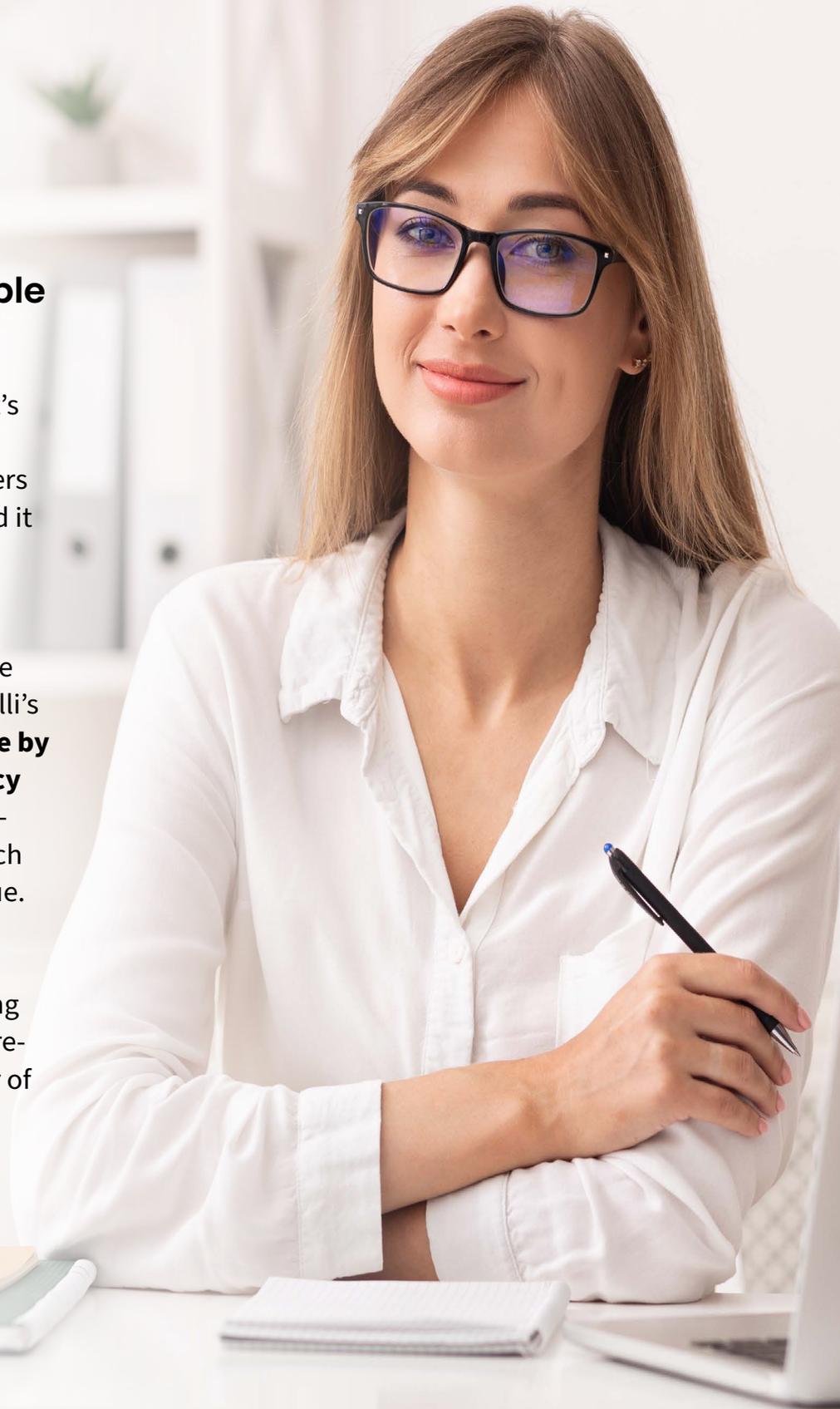


## A Journey towards Remarkable Results

RChilli has significantly boosted DMRecruit's market competitiveness by enhancing its resume parsing capabilities. Many customers have adopted RChilli's parsing tool and find it highly effective.

ServiceDott, dedicated to precise resume parsing, partnered with RChilli to accelerate recruitment processes. By integrating RChilli's solution, ServiceDott **reduced time-to-hire by 50%** and **improved job-matching accuracy by 45%**. The real-time parsing and data migration features enhanced search and match functions, delivering substantial client value. Despite competitive costs,

RChilli's consistent improvements in parsing efficiency have transformed ServiceDott's recruitment accuracy, showcasing the power of advanced parsing technology.





## About RChilli

RChilli is the trusted partner for parsing, matching, and data enrichment, providing companies, in 50+ countries, with solutions built for the future of technology and recruiting. RChilli's innovative products, backed by an industry-leading tech stack, power the processing of 4.1 billion+ docs a year for 1600+ top global recruiting platforms. Enabling companies to hire better talent faster since 2010, RChilli is ISO 27001:2022, SOC 2 Type II, and HIPAA certified and GDPR compliant.

RChilli also has its multilingual resume parsing app available on Oracle Cloud Marketplace and Salesforce AppExchange.

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