

When RChilli got associated with ServiceDott...



What You Will Find

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“Parsing, Matching and Enrichment for every recruitment management system.”

About ServiceDott

ServiceDott specializes in providing a recruitment software that brings efficiency to the hiring processes in the company. They have been awarded as the Best Applicant Tracking Software twice in a row and have a thorough expertise in the recruitment technology domain. Their flagship product, DM Recruit, is a recruitment software that aims to automate hiring process for recruiters whether recruitment agencies or corporate market. DM Recruit has gained a lot of credibility in the market due to its flexibility, speed and ease-of-use.

Key Challenges



As a valued Applicant Tracking Software provider, ServiceDott has always felt the need of a robust parsing tool that can be integrated with their software. Given the diverse needs of the businesses that they support, it was imperative that they should partner with a technology provider who clearly understood the ATS requirements and had the flexibility to make changes on demand.

The market, however, did not offer many options. They used a parsing company based out of Hong Kong but soon realized that their parsing results were not very accurate for Asian resumes. Plus, they were quite expensive. All of this posed a great challenge to their needs.

Our Solution



- RChilli, with its good parsing technique, is quite suitable for ServiceDott's requirements.
- Our [parsing solution](#) **helps enhance their search and store functions**, which in turn, provides great value to their clients.
- They also feel that our **cost remains competitive** while the efficiency of parsing continues to improve steadily.
- **Resumes are parsed in real-time** which promote quality talent acquisition.
- The company is able **to streamline data migration process** for recruiters when they transfer their old database from desktop or other ATS.

Results



- RChilli has helped the company in **promoting DMRecruit** more competitively into the market. Many of their customers have adopted the parsing tool which is working quite well for them.
- As they have diversified into another business in the recruitment domain, RChilli technology has been very helpful in providing a key ingredient to the matching and ranking functions of the software.

“The team at RChilli has been great and they are quite prompt with their support. The parsing tool has good capabilities along with being cost competitive. Working with the ever-enthusiastic Vinay Johar has been a great experience.”

ServiceDott Team

About RChilli

RChilli is known for providing parsing, matching and enrichment to every recruitment management system. We make sure that resume data is captured, managed and analyzed in the most proficient manner. Our innovative solutions facilitate quick talent acquisition with the help of resume parsing, semantic search & match and resume enrichment. With 24x7 customer support, a notable global presence and a customizable platform, we aim at delivering the best.

Parse | Match | Enrich