

# How RChilli helped ServiceDott promote its flagship product- DMRecruit in the market?







#### **About ServiceDott**

ServiceDott specializes in providing a recruitment software that brings efficiency to the hiring processes in the company. They have been awarded as the Best Applicant Tracking Software twice in a row and have a thorough expertise in the recruitment technology domain. Their flagship product, DM Recruit, is a recruitment software that aims to automate the hiring process for recruiters whether recruitment agencies or corporate market. DM Recruit has gained a lot of credibility in the market due to its flexibility, speed and ease-of-use.

#### **ServiceDott**

#### **Segment:**

A Recruitment Software

### Requirements

ServiceDott had specific requirements for a robust parsing tool that could seamlessly integrate with their software.

#### **Solution**

RChilli emerges as the ideal solution for ServiceDott's parsing needs with its advanced **resume parsing** technique.

#### **Results**

- RChilli helped in promoting DMRecruit more competitively into the market.
- RChilli's technology plays a vital role in enhancing matching and ranking functions for DMRecruit's diversified business in the recruitment domain.



# **ServiceDott's Quest for Resume Parsing Precision**

ServiceDott, a leading Applicant Tracking Software provider, recognized the essential requirement for a robust parsing tool integrated into their software. Given the diverse needs of their supported businesses, it was crucial to partner with a technology provider with a clear understanding of ATS requirements and the flexibility to accommodate changes on demand.

Despite searching the market, ServiceDott found limited options. Although they initially utilized a parsing company based in Hong Kong, they soon realized that the parsing results were not sufficiently accurate for Asian resumes. Additionally, the cost of the services was high, presenting a significant challenge to their needs.





# **Enhancing Recruitment through RChilli**

RChilli, known for its effective parsing technique, aligns well with ServiceDott's needs. Its **resume parsing** solution significantly improves search and match functions, delivering substantial value to ServiceDott's clients. Despite maintaining competitive costs, RChilli's parsing efficiency consistently enhances. Real-time resume parsing facilitates high-quality talent acquisition. Additionally, the company can simplify the data migration process for recruiters transferring their old databases from desktops or other ATS platforms.

# **Interesting Facts About RChilli**

A CLIENT BASE of 1600+ spread across 50+ COUNTRIES

Processing 4.1 Billion+ docs annually

Parsing resumes in 40+ LANGUAGES\*

Parsing docs at a speed of 300ms

900,000+ skills and 550,000+ job profiles





# A Journey towards Remarkable Results

RChilli has helped the company in promoting DMRecruit more competitively into the market. Many of their customers have adopted the parsing tool which is working quite well for them. As they have diversified into another business in the recruitment domain, RChilli technology has been very helpful in providing a key ingredient to the matching and ranking functions of the software.







#### **About RChilli**

RChilli is the trusted partner for parsing, matching, and data enrichment, providing companies, in 50+ countries, with solutions built for the future of technology and recruiting. RChilli's innovative products, backed by an industry-leading tech stack, power the processing of 4.1 billion+ docs a year for 1600+ top global recruiting platforms. Enabling companies to hire better talent faster since 2010, RChilli is ISO 27001:2013, SOC 2 Type II, and HIPAA certified and GDPR compliant.

RChilli also has its multilingual resume parsing app available on Oracle Cloud Marketplace and Salesforce AppExchange.

Get a Personalized Demo

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