Case Study



How Did VIVAHR Deliver Better Value to its Customers by Using RChilli?

RChilli provides robust technical support and consistently delivers the expected results. Their **24*7** customer service enables timely resolution of our queries, ensuring seamless operations.

Ryan Naylor CEO-VIVAHR









VIVAHR is the only Recruitment Management System in the market that provides your HR team with the tools that make them recruitment marketing experts. Its software is built to help companies increase their candidate conversion rate by leveraging company culture profile pages.

It is a simple tool for growing a small business by helping attract more candidates to each job listing without having to sponsor every post. It builds the first Culture Marketing™ software to show job seekers there's more to a job than just roles and responsibilities in every job description template.

Segment: Recruitment Marketing Platform

Requirements

VIVAHR was looking for a resume parsing partner because its customers demanded enhanced functionality for its product.

Solution

With the RChilli <u>resume parser</u>, VIVAHR clients can extract complete information from resumes in 200+ data fields, which allows them to search for and match candidates with different keywords.

Results

- Delivering remarkable results to clients
- 100% improvement in workflows
- Having an edge over competitors



Customer Speaks

Watch an exclusive interview
with Ryan Naylor, VIVAHR's
Founder and CEO, who
shares his experience working with RChilli





What Does VIVAHR Like About RChilli?

Amazing Customer Service

01

02

Seamless Integration

Consistency in Product

03

Starting the Journey with RChilli

VIVAHR built its product from scratch. As they progressed in their business, they started receiving more customer demands that could only be fulfilled by using a resume parser. They started the hunt for the parser and came across RChilli, which stood out for several reasons.

A few of the best reasons for choosing RChilli were its commitment to support and assurance of technical resources available for assistance. This makes VIVAHR feel confident that RChilli has all the technical resources to support them.





Enhancing their Functionality with RChilli

VIVAHR is using the RChilli <u>resume parser</u> on their candidate application page. They parse resumes through RChilli and get the structured data back to their database. With this ability of RChilli to parse and have the text available for contextual relevancy, VIVAHR can meet its customers' expectations.

Moreover, they use keyword matching & basic skill set analysis to improve the efficiency and response rate for their clients. By integrating RChilli into their processes, VIVAHR has experienced a **100%** improvement in their workflows.

Interesting Facts About RChilli Resume Parser

Up to 90% Parsing Accuracy

Multilingual Support for 40+ Languages*

Allows Seamless Integration

Parses Resumes in Just 300ms

Extracts Data from 200+ Fields





Experiencing Remarkable Results with RChilli

The partnership between VIVAHR and RChilli has been nothing short of remarkable. Their shared journey, spanning six years, has helped VIVAHR clients to compete for talent more effectively and helped them deliver remarkable results.

VIVAHR positive experiences with RChilli's customer service, technological advancements, and consistent reliability has resulted in **100%** improvement in their workflows.

Additionally, VIVAHR values RChilli's product's reliability, allowing them to focus on their core business and have an edge over competitors.

"We highly recommend trying out RChilli to see its capabilities. At VIVAHR, we firmly believe that RChilli stands out among competitors due to its dedication to excellence and constant improvement. This commitment ensures satisfaction and an exceptional experience for our clients."

Ryan Naylor CEO-VIVAHR





About RChilli

RChilli empowers organizations with Al-driven solutions that automate data tasks, streamline decision-making, and enable HR teams to focus on hiring the right talent faster. Our innovative products enhance recruitment efficiency while ensuring compliance with ISO 27001:2022, SOC 2 Type II, NYC AEDT LAW, HIPAA, and GDPR.

RChilli is available on Oracle Cloud Marketplace and Salesforce AppExchange, and it ensures global accessibility and trusted performance for organizations worldwide

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